Lecture

# From Hurt to Heard: Uncovering Misconduct in Veterinary Practice

## Saskia Nab

## St. Anna-advies

Misconduct, transgressive behavior, and harassment are uncomfortable topics—but they are part of the lived reality for many veterinary professionals. Recent research reveals how frequently such behavior occurs, what forms it takes and who is responsible. The results clearly highlight the disproportionate impact on veterinary nurses. This session explores the prevalence of inappropriate behavior in veterinary clinics and how this could also affect students during internships and in educational settings. It also highlights practical strategies to create safer, more respectful working and learning environments.

Breaking the silence starts here.

Workshop

# Speak Up, Stand Strong: Navigating Misconduct in Veterinary Education with the Veterinary DialogueTrainer

## Saskia Nab and Quintie Stoel

## St. Anna-advies

How do you prepare students to respond to inappropriate behavior from clients, colleagues, or supervisors? In this interactive hands on workshop, you'll experience realistic misconduct scenarios using the Veterinary DialogueTrainer—a digital tool that helps develop communication skills and professional resilience. Together, we’ll explore how to respond effectively to inappropiate behaviour, and how to make such topics discussable in a safe learning environment. This session equips veterinary educators with practical strategies to train students in standing strong and speaking up

Bio

A person smiling at the camera

AI-generated content may be incorrect.

## Saskia Nab

## St. Anna-advies

Saskia Nab DVM is a veterinarian and experienced communication trainer at St. Anna Advies. She specializes in coaching veterinary professionals and students in client communication, professional resilience, and dealing with complex interpersonal situations. With a strong focus on practical application, Saskia combines her veterinary background with evidence-based training tools—such as the Veterinary DialogueTrainer—to help make difficult topics discussable. Her mission: to create safer, more communicative veterinary workplaces where everyone feels empowered to speak up.

## A person with curly hair wearing glasses AI-generated content may be incorrect.

## Quintie Stoel

## St. Anna-advies

At St. Anna advies, Quintie Stoel is mainly involved in work relating to the Veterinary DialogueTrainer. In 2021, she completed the Master’s degree in Communication Science at Radboud University in Nijmegen. Designing and building conversation simulations and e-learning materials immediately proved to be a perfect combination of her love for writing and interest in communications.